Terms & Conditions

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Privacy & Confidentiality

We maintain absolute discretion regarding all client interactions, commissions, and events. Information shared during consultations, death dinners, and legacy planning sessions remains strictly confidential.

Bookings & Cancellations

Event and consultation bookings are confirmed upon receipt of payment. Cancellations must be made 48 hours prior to scheduled appointments. Death dinner tickets are non-refundable but transferable with prior notice.

Commissioned Works

All commissioned works, including legacy portraits, scents, and funeral designs, require signed agreements before commencement. Final artistic decisions rest with Café Mortel and our collaborative artists.

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keep information current, we cannot guarantee the accuracy of all content at all times.

Contact

For any queries regarding these terms, please email [contact email].

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